INFORMATION SERVICES

POLICY COMMITTEE

REPORT

March 12, 2009

This report is also available on IntraLinc

TO: Information Services Policy Committee

FROM: Doug Thomas, Information Services Manager, Information Services

DATE: March 11, 2008

SUBJECT: Monthly Report

SYSTEMS DEVELOPMENT PROJECTS

1.   InterLinc eGov
Chris will put the final touches on the Lancaster County Disaster Registry as requested by LAAA. We have and will continue to demonstrate the system as requested. We hope to deploy by the end of the month or first part of April in time for the tornado season. We will inform CIC when this goes live so they can coordinate a media release. Chris upgraded the security in the ePay engine to block all transactions outside the US. (Trapped one the first day from Amsterdam). Two new ePay applications are in the works from Parks and Rec. The first one will be a new revenue stream from the Parks Field Reservation System due to go live by the end of the month. The other is the Parks Shelter Reservation System that will feature a virtual view of the shelter.

2.   EnterpriseOne (PeopleSoft)
Conversion efforts continue on version 8.12. Conversion planning and activities began on 06/01/08 and are now targeted for full implementation by April 20th. Progress has been made in this demanding effort since a new project leader was assigned at iXtend.

3.   Property Protest
Nick continues to make great progress on upgrading the Property Protest System that will allow the protester to schedule their own hearing and complete the entire process online. (Electronic Signature).

4.   Vendor Software Support/Selection
Information Services continues to be engaged in a number of efforts to help select or do major upgrades of vendor software packages. LLCHD well be implementing the new medical records system EHS in the next couple of months. SNBHIN, Inc. has asked us to participate in the selection of a new behavioral software product that will be utilized by CMHC. LFR is in the planning stages to implement TabletPC, the replacement product of EMS Pro. Planning efforts to upgrade the city's financial system (JDE World) will begin as soon as the E1 upgrade for the county financial system is stabilized.

OPERATIONAL

The IBM z/890 Enterprise Server prime shift utilization was 55.87%
in February compared with 57.90% in January. There were 2,479,663 CICS
transactions executed which included 480,379 Web transactions.

The City Finance JDE AS/400 prime shift utilization in February was 14.27%
compared to 12.18% in January. Disk utilization is 75.34%.

The County PeopleSoft AS/400 prime shift utilization in February was 8.93%
compared to 8.73% in January. Disk utilization is 64.65%.

The CJIS Alpha Server prime shift utilization was 77.95% in February
compared to 75.06% in January. The generator power receptacle was installed
on the east wall at Water, and the half rack cabinet has been moved from the
Health Department.